

## QUALITY & ENVIRONMENTAL POLICY

Venson, a leading provider of vehicle fleet management solutions recognises that its activities interact with the environment and is committed to minimising adverse impacts and improving its efficiency. To achieve its Quality and Environmental goals, Venson has implemented an integrated Management System that meets the requirements of:

- ISO 9001:2015 Quality Management System
- ISO 14001:2015 Environmental Management System
- Freight Transport Association Van Excellence Programme
- Vehicle Certification Agency Approval for vehicle conversions (ECWVTA).

In meeting the above requirements Venson is able to achieve high levels of customer satisfaction and deliver reliable, high quality, cost effective products and services (within agreed timeframes) enabling it to:

- Reward stakeholders for their investment.
- Reward people for their efforts.
- Provide the funds to support future operations and company growth.
- Provide a stable and enjoyable work-place for the entire team.

Venson will therefore:

- Ensure that it fulfils it's compliance obligations including all applicable legislation.
- Identify and evaluate any environmental effects associated with fleet management, equip-for-service, repair and maintenance, asset management, funding and workshop management, so that it can control and reduce any environmental impacts. This forms part of Venson's commitment to protecting the environment where practicable by: encouraging energy saving, preventing pollution, using sustainable resources and by protecting biodiversity and ecosystems.
- Ensure the responsible use of natural resources and the minimisation of waste and energy consumption.
- Implement the training of employees to ensure that they are environmentally aware so that neither they, the community nor the environment are exposed to harm as a result of the company's operations.

Venson is committed to the continual improvement of its performance by the monitoring of Quality and Environmental issues and through involvement with customers, suppliers, regulatory authorities and the community.

Compliance and improvement are monitored by process measures, internal and external audits and is maintained by the timely implementation of preventive and corrective actions.

For Venson to evolve, the company must retain a level of profit in keeping with the level of investment required. Its Management Systems will identify the effectiveness of its processes and procedures to ensure efficiency and quality in all areas of its business, and ensure profitability to a level that satisfies its customers' requirements.

At Venson, people are the company's most valuable asset. Investing in people through effective training is one of the key objectives of the organisation. Career development is structured through scheduled training reviews and staff appraisals. All personnel have the authority to work within the scope of their responsibilities.

Meeting these standards is the responsibility of the entire team. Venson is therefore committed to working with all stakeholders to support effective operation of the company's Management System, the achievement of goals and of specific Quality and Environmental Objectives.



SAMANTHA ROFF, Managing Director

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